

## Ticketmaster Credit Card Entry

### Here's How It Works:



Buy your tickets using a credit card online or by phone.



Bring the credit card used to purchase your tickets and a valid government issued photo ID to the venue.



Go directly to the door with your guest, present your ID and swipe your credit card for entry.

### Credit Card Entry FAQs

**Is Credit Card Entry different from Paperless Tickets?**

Nope, it's the same thing – just a new name.

**How does Credit Card Entry work?**

Easy – the card you used to buy your ticket *is* your ticket. Just show that card at the entrance along with a photo ID; they'll swipe it to find your purchase and print a seat locator slip. Have fun!

**I bought tickets for friends – can we get in separately?**

If you bought for a group you gotta enter as a group, UNLESS Ticket Transfer is available for your event. To check, just click the order number under Order History in My Account and look for the Transfer Tickets button.

**What if I bought the tickets but I'm not going to the event?**

If the artist, team, or venue uses Ticketmaster Ticket Transfer, you can send the tickets to anyone you want – free! To see if Ticket Transfer is an option for your event, just click the order number under Order History in My Account and look for the Transfer Tickets button.

If you *don't* see the button, you may be able to walk your group to the entrance and show your credit card and ID to get them in. But please check with the venue!

**What if I have to show my ticket again after I get in, like to access a suite?**

Just show your seat locator slip! You'll get one at the entrance when they swipe your card to find your purchase.

**Can I buy tickets with a gift card or virtual credit card?**

Sorry, you gotta use a credit card – the plastic kind – so it can be swiped at the entrance to find your purchase.

**What if the credit card I used expires before the event?**

Just bring the old card, or the replacement card with the same account number. If you destroyed the old card and your new one has a different account number, [please contact Fan Support](#).

**What if I forget to bring the credit card I used to purchase?**

Oh no! Go straight to the box office for help. Each venue has its own policy, but they'll probably ask for your photo ID and purchase confirmation email. You can show them the email on your phone, and the name on the email must match your ID.

**I used a card I share with my spouse – can they get in without me?**

As long they're an authorized card user! Just make sure your better half brings the card and a photo ID.

**Can I sell Credit Card Entry tickets?**

That's up to the artist, team, or venue! If they give the green light you'll see a Sell button when you click the order number under Order History in My Account.

If you don't see the Sell button it's probably because the tickets are in high demand, and the artist, team, or venue wants true fans like you to get the seats you want at face value by eliminating unfair competition from professional scalpers. Without the ability to resell tickets at steep prices, scalpers have no reason to snatch them up when they go on sale using automated software, or "bots".

**Why is Credit Card Entry the only option for some events, or some sections?**

When Credit Card Entry is the only option it's probably because the tickets are in high demand, and the artist, team, or venue wants true fans like you to get the seats you want at face value by eliminating unfair competition from professional scalpers. Without the ability to resell tickets at steep prices, scalpers have no reason to snatch them up when they go on sale using automated software, or "bots".